Customer Tracker — Scan and Follow

Current source guide · V40.9.2 · 26 November 2026, 11:47 IST

Source review: 09202ac6b26b3273ec88. This describes the packaged source, not proof that it is already published.

Customer Spares Order Tracker

https://pearl-moto-hyd.replit.app/co_tracker.html

1. Scan with your phone camera or open the printed link.

2. Choose the branch shown on your slip and enter the requested JC/order reference.

3. For a CO, use the 4–6 digits after the final slash; choose the matching full order if more than one appears.

4. Read the returned progress and parts information. A supplier stage is not a delivery promise.

5. If no match appears, check the branch/reference and contact that branch. Keep your slip ready.

6. Use Raise Complaint or Add message when offered inside the tracker. Keep remarks short and do not include passwords or payment credentials.

7. Complaint availability follows the source-verified dates and the tracker's existing rules. The tracker explains when the window is unavailable or closed.